



SEKHUKHUNE
District Municipality

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MEDIA STATEMENT
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SEKHUKHUNE DISTRICT INTRODUCES ONLINE PAYMENT SYSTEM

Days of standing in long queues to pay for municipal services are finally over.

At this time of digital age, wherein new technology has become an essential part of our social fabric, institutions the world over are repositioning their systems to provide services to their clients effectively and efficiently.

Accordingly, the Sekhukhune District Municipality is delighted to introduce new digital methods for its ratepayers.

These new methods provide our ratepayers with optimal convenience as they will henceforth pay for services through a fingertip without even leaving the comfort of their spaces.

The new payment systems are as follows:

1. WhatsApp

-Send the word "Hello" to 067 963 1129 and follow instructions.

2. Weblink

-This is available to customers who receive their statements electronically.

-By clicking on it, you will be connected to various banks.

3. QR Code (Quick Response)

-The code appears on both hard copies and electronic statements.

-Use your smartphone to scan and follow instructions.

Payments for water and sanitation bills can be made using either of the above-mentioned methods.

For now, payments for non tradable services such as fines, penalties, permits, tender documents can be made by way of a portal on our website, in the bank or in the municipal offices.

Executive Mayor Cllr Keamotseng Stanley Ramaila encourages customers to use online services to avoid physical contact.

“We’ve already reduced water & sanitation tariffs for this financial year, starting from July, by 8 percent to lessen the devastating impact of Covid-19 on our valued ratepayers.

The introduction of these new payment services intends to provide convenience to our customers in a cost-effective way as we strive toward increasing the speed of services delivery,” says Ramaila.

“As we all battle to stop the spread of corona virus, we encourage our customers to opt for these user-friendly methods, which will save them time, traveling costs and importantly, by avoiding physical contact, they will be helping to fight the COVID-19 pandemic,” Ramaila adds.

All these payment services can be accessed through a desktop, laptop or a smartphone.

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